Terms of Use

Acceptance of Terms - Your access and use of this web site constitutes your agreement to these Terms of Use.

Purpose - The purpose of the eCARE payment system provided through this web site is to offer customers of the City of Bartlesville Utility Billing (COBUB) alternative methods for paying their utility bills.

Account Information - In the preparation of this site, COBUB has attempted to provide the most current and accurate information available about your account. However, inadvertent errors can occur, and account information provided through this web site may contain errors. This information is, therefore, presented "as is" and without warranties, either expressed or implied, and the City of Bartlesville shall not be responsible for any damages which may result from using this web site. If you have any questions about account information appearing on this web site, please contact COBUB at 918-338-4224.

Personal Information - The City of Bartlesville does not intentionally share personal information as defined by Oklahoma State statutes in Title 74 Section 3113.1 with third parties. Also in accordance with this statute, the City of Bartlesville shall disclose the event of any breach of the security system of this site as defined by this same statute.

VeriSign has certified this web site as a “secure site.”